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<b>AMENDMENT TRANSMITTAL LETTER</b>			Docket No. 8827.012.00
Application No. 09/902,094	Filing Date July 11, 2001	Examiner Mary C. Hogan	Art Unit 2123

Applicant(s): QIU, Shi-Yue

Invention: EARLY WARNING IN E-SERVICE MANAGEMENT SYSTEMS

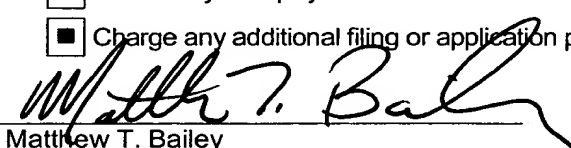
**TO THE COMMISSIONER FOR PATENTS**

Transmitted herewith is an amendment in the above-identified application.  
**A Supplemental Declaration (Executed, 2 pp.) is also attached herewith.**

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED					
	Claims Remaining After Amendment	Highest Number Previously Paid	Number Extra Claims Present	Rate	
Total Claims	24	- 24 =	0	x	
Independent Claims	3	- 3 =	0	x	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
Other fee (please specify): Information Disclosure Statement					\$180.00
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:</b>					<b>\$180.00</b>

- ☐ Large Entity ☒ Small Entity
- ☐ No additional fee is required for this amendment.
- ☐ Please charge Deposit Account No. \_\_\_\_\_ in the amount of \$ \_\_\_\_\_.  
A duplicate copy of this sheet is enclosed.
- ☒ A check in the amount of \$ 180.00 to cover the filing fee is enclosed.
- ☐ Payment by credit card. Form PTO-2038 is attached.
- ☒ The Director is hereby authorized to charge and credit Deposit Account No. 50-0911  
as described below. A duplicate copy of this sheet is enclosed.
- ☒ Credit any overpayment.
- ☒ Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.

  
Matthew T. Bailey  
Attorney Reg. No.: 33,829

Dated: February 3, 2005